



July 17, 2017

To Whom It May Concern

I am writing this letter as a recommendation for Vital Safety Services. Vital handles all of our annual/monthly inspections, deficiencies and repairs in the field of Fire Protection/sprinkler.

In my dealings with Mark Fera and Vital Safety Services, they have always exhibited the highest level of integrity, ethics, reliability and responsiveness. The office staff and technicians are a joy to work with. They are timely, detailed, knowledgeable and very responsive to our service requests. The professionalism and dedication to customer service of the company's team members is to be commended.

I have absolutely no hesitation in recommending Vital Safety Services for any, and all of your Fire and Life Safety needs.

Sincerely,

FirstService Residential

A handwritten signature in black ink, appearing to read "Monica Mic".

Monica Mic  
Property Manager  
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