



November 3, 2015

To Whom It May Concern,

After using Vital Safety Services for a few years now, I am pleased to provide them a full recommendation as I personally feel like I have never been let down and they have always kept their level of service to the highest of standards and have become a highly recommended company throughout the Condominium Industry as a top level service provider.

We have used Vital at a few of our locations now and they always arrive for service calls on a timely manner, when conducting their monthlies and annuals they are on time and keep me informed. We recently had a complete system change at one of our sites where not only was their pricing the most reasonable, but they highly superseded expectations showing their ability to work under pressure and deliver perfect results.

When first meeting Mark, he and his staff showed the highest level in professionalism and I feel safe in saying they took all the mysteries out of dealing with Fire Protection and really provide great education for their customers. I highly recommend using them on any project big or small.

Yours Truly,

Icon Property Management

David Wallace, RCM  
Property Manager